

## Privacy Policy

Gandhinagar University gives the below information related to privacy while user uses website through [gandhinagaruni.ac.in](https://gandhinagaruni.ac.in) domains. All the webpages are covered under this privacy policy unless otherwise specified on a particular webpage.

The Policy of Privacy applies on information which website gathers while user visit Gandhinagar University's website (<https://gandhinagaruni.ac.in>). The Policy depicts how it processes information and utilization of information.

Gandhinagar University is a data controller for all the information gathered under this Privacy Notice except indicated otherwise. At the end of this Notification contact information of Gandhinagar University is available.

This privacy Notice does not apply on information gathered from present or previous employees / students, contractual workers, volunteers and the other workers of Gandhinagar University.

Gandhinagar University is committed to ensure your privacy. We assure you that the information that you share with us through this site will be utilized in context to the purpose mentioned.

Gandhinagar University may change Privacy policy, and it will be updated at this page time to time. User should check it occasionally to know about the changes.

## What information is Collected?

During user's interaction with the site, following information may be collected:

- Contact Information
- Name
- Demographic information such as preferences, interests and postcode
- Information related to surveys

## What we do with this information?

We need information for the following things:

- To improve communication service (live chat, email or phone inquiries)
- To process queries efficiently
- To send periodic information regarding your interest or other services
- To improvise Gandhinagar University websites to serve its stakeholders in better way

## Security

We have set up electronic, managerial and physical procedures to prevent unauthorized access and to secure the information. The website is configured with SSL certificate.

## Cookies

It is a document containing small amount of client as well as site information which is stored on a client's computer.

## Cookie Policy

Cookie policy gives information about types of cookies which we use and how to use them. The goal of using cookies is to provide you a client experience that suits your requirements in best way and permit us to improve the functionality and design of our websites. This Privacy policy provides you guidelines to adjust or disable cookies.

## Our Use of Cookies

We use session, third-party and persistent cookies to collect non-personal information about websites usage and to assist us with recalling you and your choices when you revisit our website. These cookies will stay in your browser in future until and unless you delete them or they expire. When you close your browser window some of these cookies are erased and few persist for some time.

## Blocking Cookies

By adjusting browser settings, you can choose to block or decline cookies.

## Google Analytics

To help in operating our websites more efficiently, to monitor the level of activity of our Sites and to gather demographic information we use Google Analytics. Visit <https://www.google.com/policies/privacy/partners/> for information on how Google uses data from sites that share information with Google. By downloading and installing the browser plugin available at link: <https://tools.google.com/dlpage/gaoptout?hl=en> ,you can prevent the use of Google Analytics.

## Document Retention

We will keep user's Personal Information if required to fulfil the goal for which it was collected. We will also retain your records to fulfil a legitimate interest.

## Terms and Conditions for Online Payment

### Introduction:

Terms and conditions apply to those who use the Services provided for online payment of various fees to Gandhinagar University. Making an online payment to Gandhinagar University will be considered as an acknowledgment of the mentioned terms and conditions. These terms may change as per circumstances and need of university. So, all users are requested to read the terms and conditions carefully before proceeding for online payment.

### Key terms:

Summary of the terms of this service is mentioned below:

- Payment via Online Services may be done with a Debit card, Credit Card or Net Banking facility only.
- Before utilizing any services, the user should make himself / herself aware about charges from Debit / Credit Card service providers.
- Information related to the credit card provided while utilizing service is processed by the service provider's payment gateway and it is not provided to Gandhinagar University. It is the responsibility of the User to ensure that the information filled in the applicable fields is correct. It is suggested that for record-keeping purposes a copy of the transaction may be taken, which may assist in solving any queries.
- Gandhinagar University and the Payment Gateway service provider have taken sufficient care to maintain data security and confidentiality. However, like any other cyber system, these are vulnerable to data breach and cyber-attacks. Gandhinagar University and Gateway Security provider shall not be held responsible for such incidents.
- Payment Service Providers and Gandhinagar University will not be responsible for any delay, inaccuracy or error in
  - the transmission of any information, message or data
  - any loss arising by any error, inaccuracy, delay, or interruption in information, data, or message
  - any information, message, or data.
- By no means the Gandhinagar University and Payment Service Provider, workers and executives engaged in delivering, processing or dealing with the Service, be responsible for indirect, direct, special, or any other damages
- Applicant agrees that Gandhinagar University or its representatives won't be responsible for any damages and loss emerging from the utilization of information contained on site
- The Payment Gateway Shall not be used for Collecting Donations.

## Credit / Debit Card, Bank Account Details:

- Applicant agrees upon details of debit or credit card given by them for utilization of the Services must be accurate as well as correct. Also, the Applicant shall not utilize credit or Debit card which is not legally possessed by them, or utilization is not authorized by the owner.
- The applicant may pay their application charges to Gandhinagar University through online banking account or by use of credit / debit card. Applicant confirms and agrees that when they issue an online payment instruction or initiate a payment transaction and provides their bank / card details:
  - The Applicant is responsible to guarantee that the bank account / cards details given by them are accurate.
  - The Applicant is lawfully entitled to use such bank account, debit / credit card for such transactions.
  - At the time of making payment, the Applicant is responsible to guarantee that enough is available in a specified bank account to permit Payment of dues payable.

## No warranty:

With respect to service, no guarantee or warranty is provided by Gandhinagar University

## Disclaimer and Limitation of liability:

Gandhinagar University is not responsible for any kind of loss, damage, expenses or cost, consequential damage which might be experienced by User while using the service.

## Governing law:

For any dispute concerning terms and conditions, an appeal shall be given to Provost of Gandhinagar University. If the matter doesn't get solved, then it can be submitted to the sole arbitrator designated by Gandhinagar University under the arrangements of the Arbitration and Conciliation Act, 1996, and rules encircled thereunder. The venue of Arbitration will be Santej.

## Dispute Resolution:

Specified terms and conditions are governed by the laws of India and the competent courts at Santej will have exclusive jurisdiction.

## Cancellation / Refund Policy:

Paid fees will be refunded as per the norms of the Gandhinagar University.

## Security:

When the user enters payment details through payment gateway are encrypted. The site uses encryption to offer secure communications by encrypting all information from and to the website. Gandhinagar University doesn't acknowledge any liability in case of hacking or any kind of unauthorized access / interception to the information given by the user.

## Variations to the Terms and Conditions:

We reserve the right to withdraw the service at any time. We retain the right to change the terms and conditions without any prior notice for Online Fees Payments.